

Welkom in Nederland!

Seeking new creative opportunities, improving your artistic skills in a dynamic interdisciplinary environment? Welcome to ArtEZ University of the Arts! Every year we welcome students from Brazil to Japan in our visual arts, architecture, fashion, design, music, theatre, creative writing, dance and art education departments.

With locations in Arnhem, Enschede and Zwolle, ArtEZ is one of the major art institutes in the Netherlands. In addition to approximately 3000 students, ArtEZ employs 900 lecturers and other staff. Among our alumni we proudly count fashion designers Viktor & Rolf, Jan Taminiau, actor Jacob Derwig, all-round musician Bertolf Lentink, artist and innovator Daan Roosegaarde, Mark Manders and many others. And in a few years, your name might be added to this list!

In this PDF document, you'll find all the information you need before coming to ArtEZ and just after arrival. Please read it thoroughly, because it contains important instructions and documents. Perhaps it isn't the most fun thing to read, but consequences might be far-reaching if you forget one of the crucial steps of preparation.

If you have any questions, don't hesitate to contact us at studentaffairs@artez.nl. We really look forward to meet you at ArtEZ!

#1 BEFORE LEAVING

- #1.1 Admission requirements
- #1.2 Visa and permits
- #1.3 Finances
- #1.4 Scholarships
- #1.5 Housing
- #1.6 Insurance

#2 UPON ARRIVAL

- #2.1 Introduction meeting
- #2.2 Registration at the municipality
- #2.3 Dutch bank account
- #2.4 Residence permit
- #2.5 Tuberculosis test
- #2.6 Public transport
- #2.7 Working in the Netherlands

#3 WHO IS THERE FOR ME?

- #3.1 Student Affairs department
- #3.2 Student Counsellor
- #3.3 Buddy Programme

#1 BEFORE LEAVING

[#1.1 Admission requirements](#)

[#1.2 Visa and permits](#)

[#1.3 Finances](#)

[#1.4 Scholarships](#)

[#1.5 Housing](#)

[#1.6 Insurance](#)

#1.1 Admission requirements

We are really happy that you applied to study at ArtEZ and chose our university to develop your talent and passion. To guarantee the high quality of our education, our courses are not open for everyone. To fulfil the admission procedure, you have to take the following steps:

Admission to the course of your choice

Each ArtEZ course has its own procedure to decide whether your artistic talent meets the criteria as set forth by the department. You might have to do an audition, show your portfolio, go through an interview or a combination of these. Check our website for the admission criteria of each course. You can also contact the departments themselves for more information regarding your admissions procedure.

More information: www.artez.nl/en/course

Previous education

- To be eligible for a study in higher professional education (in Dutch: hbo) you are required to have successfully completed your training in senior general secondary education (havo), pre-university education (vwo) or senior secondary vocational education level 4 (mbo-4) or the equivalent.
- For the Moving Image bachelor programme the minimum requirement is a completed pre-university education (vwo) or the equivalent.
- For a master's programme the minimum requirement is a completed bachelor's programme or the equivalent.

Please send us a copy of your diploma and a list of your grades preferably before June 1.

Language requirements

You will need to prove your language proficiency by handing in a certificate stating your level, preferably before June 1.

Find out what level is required for your study programme by visiting the [ArtEZ website](#).

Important: organise your language certificate as soon as possible as it can take a long time to obtain one!

For some study programmes, your language proficiency will be assessed during your admission.

Students from Austria, Belgium (Flanders), Denmark, Estonia, Finland, Germany, Hungary, Latvia, Lithuania, Luxembourg, Norway, Romania, Slovakia and Sweden may be exempted from taking an English test. Please review the [Diploma List](#) to see if you are exempted from handing in a language proficiency certificate.

If you apply for a study programme for which Dutch is the main language of instruction, we strongly advise you to take a course in your home country. To find Dutch courses in your home country, you can contact the Dutch embassy.

Payment of tuition fees

Payment of tuition fees on time is compulsory for enrolment at ArtEZ. You can read more about this in section #1.3 (Finances) of this brochure.

ArtEZ can enrol you once we have received the following:

- tuition fee
- diploma & transcripts of previous education
- language certificate
- passport

To apply for your residence permit (see section #1.2 Visa and permits) we first need to enrol you at ArtEZ. Therefore you must hand in all documents before 1 June. If you're not able to meet this deadline, please contact the [Student Affairs department](#).

#1.2 Visa and permits

If you are a student with a non-EU / non-EEA (European Economic Area) nationality*, you will need a residence permit to study in the Netherlands. In this section you can find out which visa you need and what documents you should provide. Depending on your nationality, you will either need a residence permit (vvr) or an entry visa (mvv) + a residence permit. The residence permit is valid for the duration of your studies.

ArtEZ Student Affairs will apply for your visa and / or residence permit. It is not possible to apply for these documents yourself.

Visa procedures take time. The overall procedure (from sending your documents to picking up the residence permit after arrival in the Netherlands) can take up to three months. We urge you to start preparing your documents as soon as you are accepted. Please send us all your documents by the 1st of June 2018.

The residence permit is valid for the duration of your study programme, **provided that you obtain 50% of your study credits and have enough financial means every year**. Once you have a residence permit you are free to travel from Holland to any other Schengen country for a maximum of 90 days within a 180-days period.

*) When we talk about 'non-EU students', we officially mean 'non-EEA students'. The EEA includes EU countries and also Iceland, Liechtenstein and Norway.

Nationality	Required documents
Are you a national of one of the EU/EER countries? (Group I and Ia*)	Valid passport
Are you a national of one of the following countries (Group II**): USA, Canada, Australia, New Zealand, Japan, South Korea, Monaco or Vatican City?	Valid Passport Residence Permit (vvr) Students from this group are free to travel to the Netherlands and await the vvr procedure here – as long as you don't exceed the 90-day validity of your tourist visa. Please note it is illegal to reside in the Netherlands if your tourist visa has expired. It is highly recommended though to send all required visa documents to us before you leave your home country.
Are you a national of another country?	Valid Passport

ArtEZ University of the Arts

Information for non-EU students

(Group III and IV***)	Entry Visa (mvv) Residence Permit (vvr) Additional: NUFFIC certificate for Chinese students
-----------------------	---

EU/EER countries (Group I and Ia*) Group I: Belgium, Iceland, Portugal, Cyprus, Italy, Slovakia, Denmark, Latvia, Slovenia, Germany, Liechtenstein, Spain, Estonia, Lithuania, Czech Republic, Finland, France, Luxembourg, Malta, United Kingdom, Greece, Norway, Sweden, Hungary, Austria, Switzerland, Ireland, Poland, Romania, Bulgaria.

Group Ia*: Croatia

** Group II: Australia, Monaco, United States, Canada, New Zealand, South Korea, Japan, Vatican City

*** Group III: Albania, Andorra, Antigua and Barbuda, Argentina, Bosnia, Brazil, Brunei, Chile, Costa Rica, El Salvador, Guatemala, Honduras, Israel, Macedonia, Malaysia, Mauritius, Mexico, Montenegro, Nicaragua, Panama, Paraguay, San Marino, Serbia, Singapore, Taiwan, Uruguay, Venezuela.

Group IV: All other countries

Visa costs

The visa fee for the year 2018 is € 192.-. This amount must be transferred directly to ArtEZ. Payment procedure and banking details are mentioned in section #1.3 Finances.

IND income requirement

In order to issue a visa the Dutch Immigration and Naturalisation Service (IND) requires proof that non-EU students can support themselves financially in the Netherlands. For the academic year 2018-2019 the income requirement is € 10,446,-. The IND recalculates this sum each January.

This income requirement is not a fee. ArtEZ will transfer the money back to your Dutch or SEPA (eurozone) bank account once the visa procedure is completed.

More information can be found in [this brochure](#) by the IND.

To enable ArtEZ to apply for your visa and permit, please follow the steps on the next page.

What to do to get your visa and permit?

Step 1

All non-EU students in need of an entry visa and / or a residence permit have to pay their financial guarantee (see section #1.2 Finances) and send the following documents to [ArtEZ Student Affairs](#) before 1 June:

- a copy of **all pages** of your passport
- a copy of a legalized birth certificate (translated into one of the main European languages: English, French, German or Dutch)
- the filled out [Declaration of Awareness](#)
- the filled out and signed [Appendix Antecedents Certificate](#)
- the filled out and signed [Declaration of Intent to undergo a TB test upon arrival in the Netherlands](#) (see #2.5 in this brochure to find out if you have to take this test)
- [Nuffic Certificate](#) for Chinese Students only

Students that only need a residence permit

You are free to travel to the Netherlands as long as you do not exceed the 90-day validity of your tourist visa. After arriving in the Netherlands you must go to an IND Desk as soon as possible to have a passport photo made, your fingerprints taken and to record your signature.

Step 2

For students needing an entry visa AND residence permit: once you have completed step 1, we will let you know that you can make an appointment with the embassy / consulate in your home country to have your fingerprints and photo taken.

Bring these documents to your appointment:

- passport (valid for at least 6 months)
- mvv form (download from the website of the Dutch embassy / consulate)
- passport photo (which meets the requirements of the Dutch immigration law. Contact the Dutch embassy / consulate for more information)

Your embassy / consulate will let you know when your entry visa is ready to be collected. This roughly takes another two weeks.

Please note: it is only after receiving your entry visa that you can fly to the Netherlands. Do **not** book any flight tickets until you have received your entry visa.

#1.3 Finances

Tuition fees

For all students with an non-EU nationality, tuition fees for 2018-2019 are € 7,500.-

This amount is higher than the tuition fees Dutch and European students have to pay. This is because all higher education institutes in the Netherlands receive funding from the national government for EU students only. Tuition fees for non-EU students are based on the actual costs of the education.

If you want to be sure what the tuition fees will be in your situation, use the [tuition fee calculator](#) on our website.

Financial guarantee

If you need a residence permit as a non-EU student, you have to transfer what we call a financial guarantee. It consists of:

1. income requirement
2. visa fees
3. insurance fees
4. tuition fees

income requirement 2018-2019	€ 10,446
visa fees 2018-2019 (*)	€ 192
insurance fees 2018-2019	€ 472
tuition fees non-EU Students 2018-2019 (**)	€ 7,500
Total financial guarantee 2018-2019	€ 18,610

(*) Except for students from San Marino or with Israeli nationality – you are exempted from paying visa fees.

(**) Except for students that also have an EU/EER nationality and for students with a Swiss or Surinamese nationality – your tuition fees are € 2,060 for 2018-2019.

How to pay your financial guarantee

You will have to transfer the financial guarantee to our ArtEZ bank account. As soon as we receive the total amount of € 18,610.- and you have fulfilled all the admission requirements, we will apply for your entry visa and / or residence permit. Please make sure the financial guarantee is transferred as soon as possible.

ArtEZ University of the Arts

Information for non-EU students

ArtEZ banking details

Beneficiary: ArtEZ University of the Arts

IBAN number: NL63ABNA0627178243

Swift/BIC code: ABNANL2A

Description: "VISA + [your name + student number]"

Bank address:

ABN AMRO

Postbus 2059

3500 GB Utrecht

Important to note:

- All money transfer costs are have to be paid on top of the requested amount and are thus at your own expense.
- If you have been awarded an ArtEZ Scholarship (#1.4), this scholarship can be deducted from your tuition fees.
- ArtEZ does not accept bank statements as proof of meeting the income requirement of the IND. The only way to meet this requirement is to transfer the total amount of the financial guarantee to ArtEZ. Bank statements don't guarantee that you actually have access to the money in the Netherlands. Moreover, if you don't transfer the money to the Netherlands, a depreciation of exchange rates can cause serious problems during your studies. This is also why ArtEZ transfers the remainder of your financial guarantee to your Dutch bank account after your arrival.

#1.4 Scholarships

ArtEZ Scholarship

ArtEZ annually provides a limited number of [scholarships](#) for new students from countries other than those of the European Economic Area. This only applies to students who fulfil particular artistic conditions. This means that you may apply for a scholarship if you have a rare or exceptional artistic talent.

Application criteria:

1. You have exceptional and innovative artistic skills.
2. You have been admitted to one of the ArtEZ study programmes.
3. You are not studying at ArtEZ yet.

If you are awarded the scholarship, you will receive € 5,000.- (2018-2019) per year for the duration of your studies.

Deadlines:

1 May 2018

16 June 2018

If you want to apply for the ArtEZ Scholarship, download the application form [here](#).

Holland Scholarship

This [scholarship](#) is financed by the Dutch Ministry of Education, Culture and Science together with Dutch research universities and universities of applied sciences. The scholarship amounts to € 5,000. This awarded for one year only.

Application criteria:

1. You are an excellent student.
2. Your nationality is non-EEA.
3. You are applying for a full-time bachelor's or master's programme.
4. You meet the specific ArtEZ admission requirements.
5. You have never studied in the Netherlands before.

Deadline: 1 May 2018

If you want to apply for the Holland Scholarship, download the application form [here](#).

More information about other scholarships for studying in the Netherlands:

<http://www.grantfinder.nl/>

#1.5 Housing

In Holland, students usually do not live on campus but have their own accommodation. Therefore ArtEZ does not have its own student dormitories and cannot provide accommodation for students. We advise you to start your orientation on housing before coming to the Netherlands, because finding good, affordable accommodation can be difficult in Arnhem, Zwolle and Enschede.

A few facts on housing in the Netherlands:

- The rooms may be quite small (15-24 m²) in comparison to what you are used to. It is common for men and women to live together in a shared house.
- You might have to share facilities (shower, toilet, kitchen, living room). Most rental contracts run for at least six months or a year.
- An average room in the Netherlands costs € 300-600 per month.

Here are a few housing websites:

- [SSH&](#) (Arnhem & Nijmegen)
- [DUWO](#)
- [Easykamer](#)
- [Erasmusu](#)
- [Kamernet](#)
- [Nestpick](#)
- [Pararius](#)
- [Smart Wonen](#) (Enschede)

You can find more information on housing at: www.studyinholland.nl/practical-matters/housing

DUTCH CULTURE

Dutch culture is very informal and people mostly use their first names when introducing themselves. When friends get together they greet the girls with 3 kisses starting on the right side. Men mostly just shake hands instead with a friend of the same gender. In general Dutch people are really easy going, but still keep in mind to be on time when you have an appointment. Normally Dutch people show up a couple of minutes before their appointment in order to make sure that they are on time. Dutch people in general are open-minded, freedom loving and very tolerant towards foreigners. A Dutchman might seem a bit close-mouthed, but as soon as you get to know him a bit better, he can turn to a very loyal friend. (source: www.studyinholland.nl).

#1.6 Insurance

The Netherlands have excellent health care, but medical expenses can be very high without proper insurance. That's why everyone living or staying in the Netherlands is **obliged** by Dutch law to have a healthcare insurance. Being uninsured means you'll risk a huge fine.

Therefore, non-European students at ArtEZ will receive AON student insurance coverage for the 1st year (or a shorter period, if you are staying for less than a year). The fee for your insurance is included in your financial guarantee. You are responsible for renewing and paying the coverage after the expiration date.

The AON student insurance 'ICS Complete' is an insurance package for international students. It covers medical costs (urgent dental help included), repatriation, liability, home contents and baggage, accidents and legal aid. Costs are € 39,30 a month. Please check the [AON website](#) for more detailed information.

Important to note

- The AON health coverage does not include pre-existing conditions. This means that any existing medical problem you have before coming to ArtEZ will not be insured in the Netherlands. The only way to get a pre-existing condition covered, is to take out a public Dutch basic healthcare insurance. However, this insurance is only accessible for international students who have a (part-time) job or a paid internship and is a lot more expensive.
If you have any doubts about pre-existing conditions, please contact the [Student Affairs department](#). We can contact AON for you to check the coverage in advance.
- If you get a (part-time) job or a paid internship, your AON student insurance is no longer valid. A paid internship is regarded as a job if it pays € 150 a month or more. You will have to switch to Dutch basic healthcare insurance. AON will refund the overpaid fee.
- If you have to switch to Dutch basic healthcare insurance, you might be entitled to a contribution towards the costs by the Dutch Tax Office (Belastingdienst). This is called a **healthcare benefit** (zorgtoeslag). This benefit makes the expensive basic healthcare insurance a lot more affordable. Unfortunately, the application website is only in Dutch. English information is available on the [Belastingdienst website](#). The Student Affairs department can help you with your application.

Home country insurance

In some countries, insurance policies might cover healthcare in the Netherlands. If you wish to stay insured in your home country, it is important to check the conditions with your insurance company. If your insurance company offers adequate coverage, it can provide you with an international declaration form (written in a common European language). Make sure to bring this with you, as you will need it when you go to see a doctor.

Even if medical costs are covered by your home country insurance, we strongly recommend you to apply for an additional student package with our insurance partner AON. This package covers extra medical costs, liability, home contents and baggage, accidents and legal aid.

Further information

For more information about AON insurances:

www.aonstudentinsurance.com/students/en/

The website studyinholland.nl gives you useful information about insurances in the Netherlands in general and has a helpful checklist. Please contact the [Student Affairs department](#) if you have any questions about medical insurance.

#2 UPON ARRIVAL

[#2.1 Introduction activities](#)

[#2.2 Registration at the municipality](#)

[#2.3 Dutch bank account](#)

[#2.4 Residence permit](#)

[#2.5 Tuberculosis test](#)

[#2.6 Public transport](#)

[#2.7 Working in the Netherlands](#)

#2.1 Introduction activities

To give all the new Bachelor students a warm welcome at ArtEZ, there is an introduction period just before the beginning of the academic year. Each ArtEZ location organises its own introduction programme. We strongly advise you to join this, as it is the best way to get to know ArtEZ and make friends in your new home town! The introduction period will take place in **week 35 (27 August – 1 Sept)**. You will receive an invitation for the introduction days by e-mail.

For **international students in Arnhem**, there will be a special welcome programme on **Thursday, 23 August and Friday, 24 August**. Here you'll get information about practical issues like opening a bank account, registration at the municipality and the Dutch healthcare system. But there will also be time to get to know other international students and have fun together. Senior internationals will show you around and share their experiences with you. You will receive an invitation for the welcome programme by e-mail. Don't miss it!

Internationals from **Zwolle and Enschede** will receive all the practical information during the regular introduction period (27 Aug – 1 Sept).

#2.2 Registration at the municipality

Within a few days after arrival you must register yourself as a new resident of the town where you are living. This is done at the city hall. After registration, you receive a tax- and social security number (in Dutch: BSN = burgerservicenummer).

It is best to check the municipality website to make an appointment. There you will find which documents you need to hand in. In most cities you have to bring a valid passport, your rental contract and your birth certificate to the city hall.

Also bring the IND letter stating that you are in the process of getting a residence permit.

More information:

www.arnhem.nl

www.zwolle.nl

www.enschede.nl

Unfortunately the website of your town may not be entirely in English. You can ask your ArtEZ buddy or a fellow classmate to help you make an (online) appointment at the city hall or walk by Student Affairs so we can help you.

#2.3 Dutch bank account

We strongly advise foreign students to open a Dutch bank account. This makes it easier to pay for things such as food, transport, living, utilities, rent, phone, Internet etc. ArtEZ will return the remainder of your financial guarantee to your Dutch account.

There are three main banks in the Netherlands: ABN AMRO, Rabobank and ING. All Dutch banks offer Internet banking. The additional use of the iDEAL payment system also makes it very easy to purchase goods online.

Bank account via ArtEZ

ArtEZ has arrangements with ABN AMRO, which means we can arrange an account at this bank for you. Here is how it works:

1. You give us permission to provide a copy of your passport to the ABN AMRO bank by ticking the box on the 'Declaration of awareness' form.
2. The bank prepares your account ('[EasyPay Standard](#)') and uses the ArtEZ address as your home address.
3. As soon as you are in the Netherlands, we arrange an appointment at the bank for you (in Arnhem, Enschede or Zwolle) to sign the necessary documents.
4. The bank account will be active a few days later. ArtEZ will transfer the remainder of your financial guarantee to your ABN AMRO account.
5. About one week later, your bank card and log-in codes for digital banking will be available at ArtEZ.
6. As soon as you have a home address in the Netherlands, you must change the ArtEZ address to your own address via the bank's website.

The [ABN AMRO website](#) gives you more information about costs and possibilities of the bank account.

'Do it yourself' option

You can also choose to arrange your own bank account. The main banks have very similar application procedures for foreign students. Usually the required documents are a proof of enrolment at ArtEZ, a proof of residence and a social security number (see section #2.2). We advise you to check the exact requirements on the bank's website. You should provide the Student Affairs department with your bank account number as soon as you have it.

#2.4 Residence permit

If you have arrived in the Netherlands with your mvv entry visa, the Student Affairs department will keep you informed about your residence permit and when you can pick it up.

If you did not need an mvv entry visa but you have applied for a residence permit, you have to go to an IND office within 2 weeks after arriving in the Netherlands.

There are Immigration (IND) offices in Amsterdam, Eindhoven, 's Hertogenbosch, Hoofddorp, Rotterdam, Rijswijk, Utrecht and Zwolle. You have to go there, hand in a passport photo and have your fingerprints and signature taken. You don't need an appointment for this. Just go to the immigration desk with your passport and the letter you will get from us in which you can find your so called V-Number (= IND registration number). Within a few weeks the IND will send a letter to us at the Student Affairs department stating that your residence permit is ready to be picked up. We will inform you when and where you can do so.

#2.5 Tuberculosis test

In order to obtain a residence permit, some students must undergo a tuberculosis (TB) test and - if necessary - treatment. The obligation to undergo a TB test does not apply if you are from one of the countries [in this form](#).

Should it become clear after the issue of a residence permit that - despite signing the declaration of intent - you failed to undergo a TB test within the period of three months, this may result in a cancellation of the permit that was granted.

To do the test, you go to the local hospital, where a chest X-ray is taken. It only takes a few minutes. ArtEZ Student Affairs will send you the details of your appointment at the hospital. The hospital will inform the IND that you did the test.

#2.6 Public transport

A typical Dutch form of transport is... a bicycle. You have never seen more bicycles anywhere else... We recommend buying a second hand bike once you have arrived in the Netherlands. A useful website for buying a second hand bike could be: www.marktplaats.nl (the Dutch version of Ebay). Also most towns have a group on Facebook where you can exchange or buy cheap second hand stuff.

For longer distances you can also use public transport such as bus and train. The Dutch public transport infrastructure can take you almost anywhere in the country. Most Dutchies own a so called OV-chip card. You can use this card for all forms of public transport. You can find more information [here](#). You can buy an OV-chip card from any NS (Nederlandse Spoorwegen = Dutch Railways) ticket machine or service counter as well as in most supermarkets and bookstores (Primera, AKO, Bruna).

Please note: You can only get a personal OV- chip card with a discount if you have a Dutch bank account.

More information about the Dutch Railways: www.ns.nl/en.

#2.7 Working in the Netherlands

As an international student in the Netherlands, you may want to work alongside your studies. If so, there are some restrictions you will need to take into account: If you have a residence permit for the purpose of study, you need a work permit and the number of hours you are allowed to work is restricted. You may either work full-time in June, July and August only, or work part-time (at most sixteen hours a week) throughout the rest of the year. You are not allowed to do both. You cannot apply for your work permit yourself. Instead, your employer or employment agency must do this on your behalf at an institution which is called the "UWV Werkbedrijf" (in English: Centre for Work and Income).

The application for your work permit must include your proof of enrolment at ArtEZ, along with a copy of the front and back of your residence permit for study purposes. It will take the UWV several weeks to process your application. Your work permit will remain valid for one year.

If you want to work in the Netherlands, **it changes your insurance situation!** You are legally obliged to take out Dutch basic health insurance. **If you do not meet this requirement you risk a huge fine!**

Come and see us at Student Affairs if you need a Dutch insurance.

More information on working whilst studying can be found [here](#).

More information on healthcare insurance can be found [here](#).

#3 WHO IS THERE FOR ME?

[#3.1 Student Affairs department](#)

[#3.2 Student Counsellor](#)

[#3.3 Buddy Programme](#)

#3.1 Student Affairs department

You can find our main office in Arnhem. Are you studying in Zwolle or Enschede? No worries, we visit the other locations on a regular basis. You can also contact us by e-mail or by phone. What do we do? Support and guidance with regards to:

- visa applications
- admission procedures / requirements
- housing
- insurance
- financial matters
- ArtEZ and Holland Scholarship
- exchange

Student Affairs department

ArtEZ University of the Arts

Visit: Onderlangs 9, 6812 CE Arnhem, the Netherlands

Post: P.O. box 49, 6800 AA Arnhem, the Netherlands

Online: studentaffairs@artez.nl or <https://www.artez.nl/en/study-at-artez>

Phone: 0031 26 35 35 650

#3.2 Student counsellors

Every ArtEZ location has its own student counsellor - the person you can talk to whenever you encounter personal issues. Here are some examples of matters you can discuss with him/her:

- I feel homesick, what should I do?
- There are certain subjects in my study programme that I find really hard, how can I discuss this with my teacher?
- I don't get along with my roommate, can you help me?
- I'm running out of money, can you advise me?
- I have dyslexia; can ArtEZ help me with that?
- I'm feeling depressed and lonely. What can I do?

Arnhem:

Nicoline Lodeweges (Monday, Tuesday, Thursday)

Next to the Student Affairs department in the building located between the Rietveld building and the Arnhem Conservatory.

(tel. 026 35 35 657)

Enschede:

Olav Wissink

Tuesday at the Art & Design department (Room 1.06/ tel. 053 48 24 413)

Wednesday at the Enschede Conservatory (Room 2.08/ tel. 053 48 28 124).

Zwolle:

Frederike Bunjes

Monday and Thursday at the Art & Design department

(Room 3.1.10/ tel. 038 42 70 567)

Tuesday at the Zwolle Conservatory (Room 3.26/ tel. 06 15 24 30 78).

#3.3 Buddy Programme

Coming to the Netherlands for a certain period is a big step! You have to find an apartment, get to know the city, the Dutchies and their culture, find your way around school, learn Dutch, do a lot of paperwork, get registered at the city hall etc.

Your ArtEZ buddy can help you with this! A buddy is a senior student at ArtEZ and is either Dutch or international – but has been living in the Netherlands for a while (so he/she knows exactly what you are going through).

What can a buddy do?

- help you with simple translations
- help you get a train card and a bike (!)
- he/she knows where to find the nicest places to go out, eat, get the best coffee in town but also knows how to print at school, buy your pencils, paint etc.

To apply for the ArtEZ buddy programme [click here](#).

Please note: if you have questions concerning financial matters, tuition fees, scholarship, visa & residence permit, insurance etc.: contact Student Affairs.

Student Affairs

ArtEZ University of the Arts

Visit: Onderlangs 9, 6812 CE Arnhem, the Netherlands

Post: P.O. box 49, 6800 AA Arnhem, the Netherlands

Online: studentaffairs@artez.nl or www.artez.nl/en/home

Phone: 0031 26 35 35 650